

Volunteer Role Description

Role Title	Energy Advice Volunteer
Outline of the role	<p>As an Energy Advice Volunteer you will support colleagues from the Low Carbon Community Team, the Affordable Warmth Team and Home Energy Scotland as they deliver outreach events across Edinburgh and the Lothians.</p> <p>You will support staff members and will maximise engagement and the support available.</p> <p>You will provide light touch energy advice to members of the public, helping them to understand how to reduce their energy use and minimise their carbon emissions.</p>
Skills, Attitudes and Experience needed	<p>No prior skills or experience are needed. However, the volunteer will need to have:</p> <ul style="list-style-type: none"> • An enthusiastic and positive approach • An ability to communicate confidently face-to-face with members of the public • Ability to proactively approach the public • Ability to follow Changeworks' process for event management including managing customer data in a secure way • Flexible outlook and ability to adapt approach
Benefits to the volunteer	<ul style="list-style-type: none"> - Be trained in delivering Energy Efficiency Advice - Understand your own energy use. - Travel and subsistence expenses covered - Additional training opportunities available - Be eligible to apply for internal vacancies - References offered after 6 months of volunteering - Receive a Certificate of Achievement - Use our logo on your Linked In profile - Meet like-minded people
Where	Various locations throughout Edinburgh and the Lothians
When	All upcoming opportunities are advertised on the Volunteer Portal and via our fortnightly volunteer newsletter
Number of volunteers required	Variable
Support and training	<p>All volunteers must undergo-</p> <ul style="list-style-type: none"> • Data protection training • Energy Advice for Events training • Environmental Induction
Time commitment	<p>Volunteers choose which events and activities they want to support according to their own availability. Please note the majority of events take place Monday-Friday within office hours with the occasional weekend event.</p>

How to apply / what happens next

Please register your interest in volunteering through the website or contact us directly using the details below.

A Volunteer Coordinator will follow up with you to arrange an introductory chat, which can be in person or via a Teams call. This is your chance to find out more about the role.

Further information, please contact

volunteering@changeworks.org.uk or

Rebecca Bentley- Volunteer Coordinator
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Work days: Mon to Wed

Kathleen Vaughn – Volunteer Coordinator
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