

Volunteer Role Description

Role Title	Home Energy Scotland Flu Clinic Support volunteer
Outline of the role	<p>Changeworks wants to make energy advice and support available to all members of society- especially those who need it most. We want to ensure that the right advice is delivered by the right people, right where and when it's needed. Changeworks manages two of the Home Energy Scotland advice centres.</p> <p>Home Energy Scotland is looking for volunteers to support their delivery at NHS Lothian vaccination sites across Edinburgh, starting in September. The links between warmth and health are well established, and this is why the Home Energy Scotland South East team has delivered services in healthcare settings for a number of years, supporting people to be warm and stay healthy at home. With volunteers supporting our Advisors we will be able to work engage more patients with advice to reduce their energy costs, be warmer in their homes and access a range of support. Training will be provided and volunteers will be supported by an expert Advisor throughout.</p>
Skills, Attitudes and Experience needed	<p>No prior skills or experience are needed. However, the volunteer will need to be:</p> <ul style="list-style-type: none">• English speaker and reader• Trustworthy, reliable, and sympathetic• Confident and approachable with people• Confident with use of email and Teams• Able to follow Changeworks' and Home Energy Scotland's process for event management including managing customer data in a secure way
Benefits to the volunteer	<ul style="list-style-type: none">- Be trained in the Home Energy Scotland service.- Understand your own energy use.- Travel and subsistence expenses covered- Additional training opportunities available- Be eligible to apply for internal vacancies- References offered after 6 months of volunteering- Receive a Certificate of Achievement- Use our logo on your Linked In profile- Meet like-minded people
Where	Edinburgh, Fife and Scottish Borders

When	September to December 2024 Events needing volunteer support will be advertised on the Volunteer Portal and via our fortnightly volunteer newsletter.
Number of volunteers required	We are recruiting a network of 5 volunteers.
Support and training	Volunteers will receive training in the Home Energy Scotland service and how they will support. All volunteers must complete Data Protection training. Volunteers are encouraged to take up other training opportunities provided by Changeworks as appropriate. When out at flu clinics volunteers will be supported by an expert Advisor throughout.
Time commitment	The project runs until end of December 2024. Volunteers can choose which clinics they want to support according to their own availability. We ask that volunteers commit to a minimum of 5 days over this time period.
How to apply / what happens next	Please register your interest in volunteering through the website or contact Rebecca Bentley directly. Rebecca will follow up with you to arrange an introductory chat, either in person or via Teams call. This is your chance to find out more about the project. Training and ongoing support from Home Energy Scotland will follow.
Any questions?	Please contact - Rebecca Bentley, Volunteer Coordinator rebeccabentley@changeworks.org.uk Mobile- 07721 305 384 I work Monday to Wednesday
